



To: Depositors of the Lutheran Church – Canada (District Investments/DIL)

Thank you for all your phone calls and emails. We feel privileged to have been chosen to help you! We recognize you have been through a very challenging and difficult situation. The goal was to find, a stable, reliable, solid company to ensure you have access and the ability invest your funds with a reputable company. Great West Life was chosen as they are one of the strongest financial companies in Canada. **There is strength in numbers.**

Great-West Life and its subsidiaries (London Life and Canada Life), form one of the largest life and health insurance organizations in Canada serving the financial needs of more than 12 million Canadians. **Great-West Life Group Retirement Services** is a leader in capital accumulation plans with:

- Over \$33 billion in assets under administration
- More than 17,500 group retirement and savings plans administered
- 1.3 million member accounts

The Great-West Life Assurance Company is a member of Assuris. Assuris is a not for profit corporation, funded by the life insurance industry, that protects Canadian policyholders against loss of benefits due to the financial failure of a member company. Details about the extent of Assuris' protection are available at <u>www.assuris.ca</u> or in its brochure, which can be obtained from <u>info@assuris.ca</u> or by calling 1-866-878-1225.

GWL has received strong ratings from major rating agencies. Great-West Life is positioned to provide a first-class package by offering the following:

- leading education material and advice including a retirement guide to suit all styles of investors
- vast investment choices with tools that will help employers meet their fiduciary responsibilities
- market-leading service anytime, by whatever medium you, the customer chooses (secure website, speak with a client service specialist or automated phone service)
- largest group retirement and investment specialist distribution team in Canada
- price competitive in all markets
- state-of-the-art technology
- customized features

We want to communicate in a timely manner and answer all of your questions. We are anxious to start helping you to have access to your money and feel comfort in knowing it will be **professionally managed with wholesale fees** versus what you would get in retail/ individual accounts. Deposits for the interim deposit, along with any future deposits, will be deposited into the Great-West Life accounts that are currently being set up.

Great-West Life is in the process of finalizing the new account numbers and busily inputting the 900+ accounts. Great-West life will provide you with an account number and details on accessing your account, via email or letter, once Great-West Life has inputted all the amounts accurately.

We, along with Great-West Life, will be hosting education meetings at many churches so we can meet many of you in person and answer questions. We are coordinating the dates with Great West Life at this time and we will send you invitations to those events that will be held in various locations in Alberta and British Columbia.

We hope you understand that for us this is a unique situation as we usually work with employers and employees. Given this unique situation, we are working closely with Great-West Life to provide you, through a dedicated approach, all the information to enable you to feel you will be able to make an informed decision regarding your funds.

We look forward to working with you!